Should any functional part in your Hoffman Press ("Product") fail due to a defect in material or workmanship under normal use during the warranty period set forth below, Hoffman New Yorker ("Hoffman") will at its option, either repair or provide a replacement part or parts. This warranty extends to the first owner of this unit, or by warranty transfer to new subsequent owner(s) of the business property in the original location and only for the remaining warranty period from the original installation date. This warranty applies only when purchasing and used within the continental United States, Alaska, Hawaii, U.S. Territories, Caribbean, Mexico and China. Proof of original purchase is required to obtain repair or replacement part(s) under this limited warranty.

WARRANTY PERIOD

PARTS (Functional Parts Only):

Non-durable items. Those parts expected to wear, for a period of threes (3) month from the date of purchase of the item or 500 hours of operation, whichever occurs first.

Examples are discs, diaphragms, "o" rings of valves and cylinders, gaskets, seals, etc. Items such as pads and covers are not warranted.

Other parts for a period of two (2) years from the date of purchase, or 3333 hours operation, whichever occurs first. Excluding Cosmetic parts.

Frame assembly and base support for Three (3) years from Date of Purchase.

 Replacement product parts may be new or remanufactured and are warrantied for the remaining portion of the original Product's warranty period.

NOTE: If the original date of purchase cannot be verified, the warranty will begin on the 1st day of the manufacture month. * hours of operation calculated assuming average press cycle time of 30 minutes.

HOW SERVICE IS HANDLED

To obtain repair or replacement part(s), please contact Hoffman New Yorker.

Submit a copy of dated bill of sale or delivery ticket as evidence of the Date of Purchase for proof of warranty at the time of repair or a replacement part is provided.

Defective parts return is required to obtain repair or or replacement part(s).

CONTACT INFORMATION

For service call or email Hoffman New Yorker:

Call: 1-800-484-3013

Email: support@hoffman-ny.cn

- This warranty extends to the first owner of this unit, or by warranty transfer to new subsequent owner(s) of the business property in the original location and only for the remaining warranty period from the original installation date.
- Hoffman assumes no responsibility for labor costs, transportation charges, local duties or taxes associated with warranty parts.
- Hoffman reserves the right to make changes in design or make additions or improvements upon this product without incurring any obligations to install the same on products previously manufactured.



THE LIMITED WARRANTY DOES NOT APPLY TO:

- 1. Service trips to deliver, pick up, installation, educate how to operate, connect wiring, or correction of unauthorized repairs.
- 2. Damage or failure of the Product to perform during power failures and interruptions or inadequate electrical service.
- 3. Damage or failure caused by leaky or broken water pipes, frozen water pipes, restricted drain lines, inadequate or interrupted water supply or inadequate supply of air.
- 4. Damage or failure resulting from running the Product in a corrosive atmosphere or contrary to the instructions outlined in the Product owner's manual.
- 5. Damage or failure of the Product caused by accidents, pest and vermin, lightning, wind, fire, floods, or acts of God.
- 6. Damage or failure resulting from misuse, abuse, improper installation, repair, maintenance or lack of maintenance, or foreign objects placed in or connected to the Product. Improper repair includes use of parts not approved or specified by Hoffman.
- 7. Damage or failure caused by unauthorized repairs, accessories, alteration, or if it is used for other than intended purpose.
- 8. Damage or failure caused by incorrect electrical current, voltage, plumbing codes, components or consumable cleaning products that are not approved by Hoffman.
- 9. Damage or failure caused by transportation and handling, including scratches, dents, chips, and/or other damage to the finish of your Product unless such damage results from defects in manufacturing or workmanship and is reported within (1) week of delivery.
- 10. Damage or failure of any display, open box, discounted, or refurbished Product.
- 11. Product with original serial numbers that have been removed, altered or cannot be readily determined.
- 12. Increases in utility costs and additional utility expenses.
- 13. Replacement of any consumable part.
- 14. Any accessories and software not approved or specified by Hoffman.

LIMITATION OF WARRANTY SCOPE:

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILTIY OR FITNESS FOR A PARTICULAR PURPOSE ON THE PRODUCT IS LIMITED IN DURATION TO THE ABOVE LIMITED WARRANTY. UNDER NO CIRCUMSTANCES SHOULD HOFFMAN BE LIABILE FOR ANY INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES INCLUDING, WITHOUT LIMITATION, LOST GOODWILL, LOST REVENUE OR PROFITS, STOPPAGE, PRODUCT FAILURE, IMPAIRMENT OF OTHER GOODS, COST OF REMOVAL AND REINSTALLATION OF THE PRODUCT, LOSS OF USE, INJURY TO PERSONS OR PROPERTY ARRISING OUT OF OR RELATED TO THE PRODUCT. HOFFMAN'S TOTAL LIABILITY, IF ANY, FOR DAMAGES OROTHERWISE, SHALL NOT EXCEED THE INVOICE VALUE PAID BY CUSTOMER FOR THE PRODUCT FURNISHED, WHICH IS THE SUBJECT OF A CLAIM OR DISPUTE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR ALLOW LIMITIATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION OR EXCLUSIONS MAY NOT APPLY TO CUSTOMER. THIS LIMITED WARRANTY GIVES CUSTOMER SPECIFIC LEGAL RIGHTS. CUSTOMER MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE OR COUNTRY TO COUNTRY.

TO CONTACT HOFFMAN NEW YORKER BY MAIL:

Hoffman New Yorker 11178 Route 220 Dushore, PA 18614 support@hoffman-ny.com www.hoffman-ny.cn

Attention: HOFFMAN NEW YORKER Customer Care Information Center

